



## System Requirements

A Smartphone can be used to complete some of the assessments, it is preferable that assessments are done on a computer or a laptop with a stable internet connection to avoid experiencing any technical issues.

### Browser Requirements:

Earlier versions of these browsers, as well as the default Android browser are no longer supported. The **most recent versions** will provide optimum functionality of the portal.

- Google Chrome (preferred browser)
- Mozilla Firefox
- Safari
- Internet Explorer (10 and later versions)

### Internet Connection:

- 2 Mbps or faster connection

**Note:** 3G connections are too slow and not recommended for some of the assessments on JVR Online

### Additional Requirements:

- Allow Session-/-Browser Cookies
- Latest version of Adobe Acrobat Reader to open reports – Click [here](#) to download
- Security level for the Internet on your computer should be on Medium.

Check that you have appropriate permissions or group policies to change settings on your computer device. Alternatively contact your IT department.

### Stable Internet access and the following requirements (any of the following):

- Microsoft Windows 7 or later
- Latest Mac OS
- Latest Android version
- Latest iPhone / iPad version

**We recommend that the following assessments are completed using a computer or laptop with a stable internet connection (not a Smartphone):**

- Matrigma
- Mental Agility Series
- Numeratum
- Prospect Screener
- Quick Check Test

**Questions?** Contact Client Services at [clientservices@jvrafrica.co.za](mailto:clientservices@jvrafrica.co.za) or call +27 11 781 3705/6 (7:30am - 17:00pm CAT).